

February 4, 2021

Lucy Avetisyan
Associate Vice Chancellor and CIO

Re: IT Assessment Future State Recommendations

Dear AVC/CIO Avetisyan,

Thank you for the opportunity to comment on the *IT Assessment Future State Recommendations* slide deck dated November 19, 2020. We appreciate that the slide deck does not represent a proposal, but is part of a consultation process designed to inform your office's ultimate proposal, which will receive formal review.

The UCLA Academic Senate recognizes that there is a pressing need to modernize the organization of IT services on campus to position us for improved efficiencies and responsiveness to emerging needs in research, teaching, and administrative activities. Persistent security threats are also an ever-evolving concern and clearly necessitate a campus-wide approach to their mitigation. Some of this reorganization may be straightforward while other parts may be more challenging than the shared portion of the Deloitte report appears to address.

The attached letter from the Committee on Data, Information Technology, and Privacy (CDITP) forms the core of the Senate response. Its bullet-pointed issues and recommendations deserve particular attention: prioritization of the university's mission of innovative and high quality research, creative activity, and instruction at the local level; lessons from the DGIT transformation; broad distribution of customer service; prioritization of the end-user/innovator experience; limitations in the articulation of a hub-and-spoke model; balance of centralization and decentralized autonomy; and reduction of the disruptive wall between the central campus and DGIT infrastructures.

Thank you for your collegiality and commitment to consultation with the Academic Senate. We look forward to reviewing the final proposal as well as to commenting at any interim steps along the way.

Sincerely,



Shane White
Chair, UCLA Academic Senate

Cc: Jody Kreiman, Vice Chair/Chair Elect, UCLA Academic Senate
Michael Meranze, Immediate Past Chair, UCLA Academic Senate
April de Stefano, Executive Director, UCLA Academic Senate